

Travelport becomes the first to offer a new industry-leading solution for airport express services

Langley, UK
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Angus McIntyre, head of business development for Heathrow Express, said: “For our customers the Heathrow experience begins and ends when they step on or off our train at Paddington. Seamless travel - that's our aim. Travelport's new system will help us achieve that, as well as enabling us to reach many more potential customers booking through travel agencies.”

Travelport (NYSE:TVPT), a leading Travel Commerce Platform providing distribution, technology, payment and other solutions for the \$7 trillion global travel and tourism industry, has today announced a first of its kind solution which allows airport express services to be offered to travel agency customers using a plugin on Travelport's Travel Commerce Platform. The innovative new plugin has been developed by a UK-based company Developer Connections Ltd, which is part of Travelport's Developer Network.

Travelport is the first travel platform to be able to offer a solution for airport express services, which operate frequent fast rail services between an airport and local city. Today's announcement demonstrates the importance of, and Travelport's commitment to an open platform that allows the brightest and best developer talent from around the world to build tools that address the unmet needs of the global travel industry.

Heathrow Express is the first customer to have signed up to be part of this unique service, which is now live. It means travel agents can now book electronic tickets for Heathrow Express using Travelport's industry leading point of sale solution, Travelport Smartpoint. In addition, travel agents will be able to offer travelers the same priced tickets on Heathrow Express services as those buying direct.

The application also:

- Enables multiple airport express service providers connectivity through a single application
- provides all available classes of service to the agent

- offers electronic ticketing
- automatically integrates PNR data

Stephen O'Hara, Travelport's Director of Rail commented: "This is really exciting news and a win-win for all parties concerned. Heathrow Express can reach more passengers, travel agents can offer a more effective end-to-end service for their customers and both will increase revenues as a result. Travelport is excited to be the first of any travel platform to be able to offer this solution in conjunction with Developer Connections Ltd and to be able to integrate access to this content onto Travelport Smartpoint. We're also thrilled that our first partnership is with Heathrow Express. The new application is a great step forward and it's an important part of many travelers' journeys that simply wasn't being addressed by traditional GDSs. We're having extremely positive conversations with other airport express services all over the world and hope today's announcement will be the first of many."

Angus McIntyre, head of business development for Heathrow Express, said: "For our customers the Heathrow experience begins and ends when they step on or off our train at Paddington. Seamless travel - that's our aim. Travelport's new system will help us achieve that, as well as enabling us to reach many more potential customers booking through travel agencies."

Paul McDermott, owner at Developer Connections Ltd commented: "It's great to be a part of Travelport's Developer Network which gives us access to important travel companies that might otherwise be beyond our reach. By working closely with the Travelport team we have had the opportunity to develop this new plugin that we hope will benefit airport express services all over the world and expand our own business."